



SUPPORT

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Sales Order #: 17656814

Issue Date: 10-JAN-11

Symantec Agreement (SAN) #: MWJFVDEXP

Customer Reference:

Disti / Cust PO: 20-KX900-D

EndUser: 5753829524013501

Resell: 5753829524013501

Certificate #: 10533623

Issued To:

INTERNATIONAL INSTITUTE OF LOS ANGELES
3845 SELIG PLACE
LOS ANGELES, CA 90031-3143
UNITED STATES

Customer Number: 59581725

Contract Owner:

INTERNATIONAL INSTITUTE OF LOS ANGELES
3845 SELIG PLACE
LOS ANGELES, CA 90031-3143
UNITED STATES

Customer Number: 59581725

IMPORTANT:

If your purchase requires a license key and it is not printed or referenced on this certificate, you must register the related Serial Number on the Symantec Licensing Portal to receive your key. Go to <https://licensing.symantec.com> to register your software and obtain license keys

Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
M9158505101	SYMC BACKUP EXEC 2010 AGENT FOR WINDOWS SYSTEMS WIN PER SERVER RENEWAL ESSENTIAL 12 MONTHS EXPRESS BAND S	3	20056800	8682-6725-4794	14-JAN-11	13-JAN-12
M8760105681	SYMC BACKUP EXEC 2010 SERVER WIN PER SERVER RENEWAL ESSENTIAL 12 MONTHS EXPRESS BAND S	1	20056137	8682-6725-4794	23-APR-11	22-APR-12

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for your renewal transaction inclusive of your Symantec Agreement Number (SAN).

Licensing Portal Help Tutorials: <https://licensing.symantec.com/acctmgmt/home/Jump.jsp>

These two-minute videos explain how to get license keys for new purchases and version upgrades.



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Global Enterprise Customer Care URL: <http://go.symantec.com/callcustomercare>

Contact Customer Care for non-technical licensing-related questions.

Technical Support URL: <http://www.symantec.com/enterprise/support/index.jsp>

Contact Technical Support for technical product-related questions

Software Download URL: <https://fileconnect.symantec.com>

You will need a Serial Number related to your product for access.

Symantec URL: <http://www.symantec.com>

Learn more about Symantec products and services.

Symantec Licensing Program URL: <http://www.symantec.com/business/products/licensing/index.jsp>

Learn more about the benefits of the Buying Program you are participating in.

Symantec Education Voucher Redemption URL: <http://www.symantec.com/business/training/evoucher/>

To access your Education purchase click on the Education Voucher Redemption URL link above, and using the serial number on the face of this certificate, complete the Voucher registration process, then follow the instructions to begin your training.

Managed Security Services Client Services Team: clientservices@monitoredsecurity.com

For Managed Security Services related questions, please contact the Client Services Team.



SUPPORT

Symantec Enterprise Technical Support

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