



SUPPORT

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Sales Order #: 17244112

Issue Date: 19-FEB-10

Symantec Agreement (SAN) #: NP3CDZEXP

Customer Reference:

Disti / Cust PO: 70-D5924-D

EndUser: 100218

Resell: GPB1169

Certificate #: 9592901

Issued To:

INTERNATIONAL INSTITUTE OF LA
3845 SELIG PLACE
LOS ANGELES, CA 90031-3143
UNITED STATES

Customer Number: 59333459

Contract Owner:

INTERNATIONAL INSTITUTE OF LA
3845 SELIG PLACE
LOS ANGELES, CA 90031-3143
UNITED STATES

Customer Number: 59333459

IMPORTANT:

If your purchase requires a license key and it is not printed or referenced on this certificate, you must register the related Serial Number on the Symantec Licensing Portal to receive your key. Go to <https://licensing.symantec.com> to register your software and obtain license keys

Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
M6239935213	SYMC BACKUP EXEC SERVER 12.5 WIN PER SERVER RENEWAL ESSENTIAL 12 MONTHS EXPRESS BAND S	1	14348098	1682-0467-7000	23-APR-10	22-APR-11
M8000060660	SYMC BACKUP EXEC AGENT FOR WINDOWS SYSTEMS 12.5 WIN PER SERVER RENEWAL ESSENTIAL 12 MONTHS EXPRESS BAND S	3	14353909	1682-0467-7000	14-JAN-10	13-JAN-11

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for your renewal transaction inclusive of your Symantec Agreement Number (SAN).

Licensing Portal Help Tutorials: <https://licensing.symantec.com/acctmgmt/home/Jump.jsp>

These two-minute videos explain how to get license keys for new purchases and version upgrades.

Global Enterprise Customer Care URL: <http://go.symantec.com/callcustomer care>



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Contact Customer Care for non-technical licensing-related questions.

Technical Support URL: <http://www.symantec.com/enterprise/support/index.jsp>

Contact Technical Support for technical product-related questions

Software Download URL: <https://fileconnect.symantec.com>

You will need a Serial Number related to your product for access.

Symantec URL: <http://www.symantec.com>

Learn more about Symantec products and services.

Symantec Licensing Program URL: <http://www.symantec.com/business/products/licensing/index.jsp>

Learn more about the benefits of the Buying Program you are participating in.

Federal Toolkit Products

Federal Toolkit Product(s) require a separate product key for activation. If you purchased this product, please go to <https://licensing.symantec.com/acctmgmt/home/ControlCompliance.jsp> to request the product key to activate your Federal Toolkit Product(s). You will need your Certificate Number, which can be found at the top right corner of your Certificate.



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Symantec Enterprise Technical Support

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